

MENTAL ILLNESS SERVICES SEVERITY OF MEDICATION ERRORS

LEVEL ONE

Includes incidents in which the individual experienced no or minimal adverse consequences and no treatment or intervention other than monitoring or observation was required

LEVEL TWO

Includes incidents in which the individual experienced short term, reversible adverse consequences and treatment(s) and/or intervention(s) was/were needed in addition to monitoring and observation.

LEVEL THREE

Includes incidents in which the individual experienced life-threatening and/or permanent adverse consequences.

- **LEVEL 1, 2 AND 3 MEDICATION ERRORS TO DMH/MR**
- ***LEVEL 3 MEDICATION ERRORS MUST BE REPORTED WITHIN 24 HOURS.***
- **ALL REPORTS SHOULD BE MADE USING THE MEDICATION ERROR SPECIAL INCIDENT REPORT ADDENDUM**